

# SOCIAL RESPONSIBILITY POLICY

Riello Cleaning Machines S.p.A. has adopted a social responsibility management system that complies with the SA8000 standard and is committed to considering continuous improvement as a guiding principle in its planning and management activities relating to the requirements of the SA8000 standard.

Riello Cleaning Machines S.p.A. recognises the ethical values of respect for human rights as playing a central role in its corporate strategy. Citizens and the community, increasingly aware of the need to respect fundamental human values, want to know not only the level of service quality but also how it is provided and the relative social cost in terms of ethical, environmental, health and safety factors.

In view of these aspects, Riello Cleaning Machines S.p.A. intends to uphold human values and adopt 'socially responsible' behaviour, managing its business in a correct manner and attentive to the expectations of all stakeholders.

To pursue this objective, efforts are focused on the continuous improvement of all aspects related to social responsibility.

The management of Riello Cleaning Machines S.p.A. is committed to pursuing the following through continuous improvement tools:

- Full customer satisfaction.
- The involvement of all interested parties and their full satisfaction in their relationship with Riello Cleaning Machines S.p.A.
- The continuous improvement of processes and products, as well as of the associated environmental and safety impacts.
- The prevention of pollution.
- Compliance with all applicable legislation regarding workers' rights, occupational health and safety, environmental protection, and product safety.
- Respect for the principles contained in the ILO Conventions, the Universal Declaration of Human Rights, the United Nations Convention on the Rights of the Child, and the United Nations Convention on the Elimination of All Forms of Discrimination Against Women.
- The identification, reduction and, where possible, elimination of all risk factors related to the activities carried out.
- Full gender equality and non-discrimination at every stage of the employment relationship.
- Compliance with national collective labour agreements and company-level agreements.
- A strict prohibition on the use or support of forced labour, including any form of non-voluntary prison labour; any collaboration with correctional institutions shall only occur on a fully voluntary basis and in full compliance with SA8000 requirements.
- The prevention and absolute rejection of any form of human trafficking, exploitation, coercion, or restriction of personal freedom, whether directly or through suppliers or subcontractors.
- A firm commitment not to retain workers' original identity documents, travel papers, personal belongings, or financial deposits, ensuring full freedom of movement and complete control over their own property.

Dorno, 01/12/2025

Chief Executive Officer  
(Mr. Giuseppe Riello)



## Riello Cleaning Machines S.p.A.

### Sede legale

Via Enrico Fermi, 43,  
37136 Verona (VR) - Italy

### Sede operativa

Via Circonvallazione, 5  
27020 Dorno (PV) - Italy

Capitale Sociale i.v. € 7.000.000,00

C.C.I.A.A. VR 453143

N. Iscr. Registro AEE: IT08020000002074

Cod. Fisc. e Part. IVA: 03976160287

Tel: +39 0382 848811

PEC: riellocm@pec.it

Mail: info@riellocm.com

ghibll.com | wirbel.it