

SOCIAL RESPONSIBILITY POLICY

Riello Cleaning Machines S.p.A. has adopted a social responsibility management system that complies with the SA8000 standard and is committed to considering continuous improvement as a guiding principle in its planning and management activities relating to the requirements of the SA8000 standard.

Riello Cleaning Machines S.p.A. recognises the ethical values of respect for human rights as playing a central role in its corporate strategy. Citizens and the community, increasingly aware of the need to respect fundamental human values, want to know not only the level of service quality but also how it is provided and the relative social cost in terms of ethical, environmental, health and safety factors.

In view of these aspects, Riello Cleaning Machines S.p.A. intends to uphold human values and adopt 'socially responsible' behaviour, managing its business in a correct manner and attentive to the expectations of all stakeholders.

To pursue this objective, efforts are focused on the continuous improvement of all aspects related to social responsibility.

The management of Riello Cleaning Machines S.p.A. is committed to pursuing the following through continuous improvement tools:

- Full customer satisfaction
- The involvement of interested parties and their full satisfaction in their relations with Riello Cleaning Machines S.p.A.
- Continuous improvement of processes and products, and of the associated environmental and safety impacts.
- Pollution prevention.
- Compliance with all applicable regulations regarding workers' rights, health and safety in the workplace, the environment and product safety.
- Compliance with the principles contained in the ILO Conventions, the Universal Declaration of Human Rights, the United Nations Convention on the Rights of the Child and the United Nations Convention on the Elimination of All Forms of Discrimination against Women.
- The identification, reduction and, where possible, elimination of all risk factors related to the activities carried out.



- Absolute gender equality.
- Compliance with collective labour agreements and supplementary company agreements.

Dorno, 10/07/2025

Chief Executive Officer (Mr. Giuseppe Riello)