

QUALITY POLICY

The Management of Riello Cleaning Machines is aware of the growing market demands in terms of quality, reliability, product safety and quality of services provided to customers, while maintaining a strong focus on keeping prices down.

The product remains the focal point of activities and is subject to continuous improvement efforts. A comprehensive range of reliable products enables the company to be present in all international markets. The essential aspects of the service provided to customers are attention to their needs, the ability to provide quick and effective responses to all their requests, collaboration in solving their problems, and the quality of the interventions.

The Management is convinced of the absolute necessity of responding positively to these requirements in order to ensure the best possible competitive conditions for the Company. It therefore intends to address quality issues from a global and dynamic perspective, with reference to the concepts of prevention and continuous improvement. The Management considers quality to be a fundamental strategic tool for achieving the Company's objectives.

The Chief Executive Officer of Riello Cleaning Machines S.p.A. therefore assumes direct responsibility for the quality of the company's products, processes and services.

Dorno, 10/07/2025

Chief Executive Officer

(Mr. Giuseppe Riello)



Riello Cleaning Machines S.p.A.

Sede legale

Via Enrico Fermi, 43,
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Sede operativa

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